

Covid-19 measures

It is with great pleasure that we will soon be able to welcome you to our establishment. The health of our customers and employees is naturally a priority for us.

All the necessary health measures have been put in place in our establishment, while guaranteeing you optimal comfort and top-quality service.

To help you to prepare your stay, here is the list of measures implemented:

Covid Safe Ticket :

- In compliance with the measures in force, from 1 November 2021, the Covid Safe Ticket (CST) is applicable in Wallonia. This concerns access to the restaurant and bar (including the breakfast area) and the Wellness area.
- However, the “Accommodation” component is not concerned by the Covid Safe Ticket. Therefore, if you do not have a CST, we can still welcome you for a stay, but access to other services will not be possible. A “breakfast-to-go package” will be offered to you at the reception, and wearing a mask will be applicable when moving around.

Wellness/Care :

- The Wellness area is accessible only by booking at the reception, according to the defined time slots.
- Our treatments and massages in individual booths are also available by booking. The Covid Safe Ticket is not in use for care treatments but wearing a mask is compulsory.

Rooms :

- Our rooms are disinfected, and all consumables are replaced after each usage.
- If you are staying for several days and do not wish to have your room cleaned by our staff, please mention it to our receptionist or put the card on your door: “Do not disturb.”

General :

- Wearing a mask is compulsory when moving around.
- Masks must be worn by all our personnel, except at the reception desk which has been fitted with protective Plexiglas screens.
- Keep 1.5 m between yourself, the personnel, and other customers, except for people accompanying you.
- If you show any symptoms of the disease, do not take risks, and avoid any movement around the establishment.

Our entire team is delighted at the prospect of welcoming you to the hotel !